

Returns, Refund and Cancellation Policy

Effective Date: 08/01/2018

Returns/ Cancellations & Refunds: If you are not satisfied with your purchase, you have 14 days to return the product with the original packaging and all contents.

Refunds will be given for all service fees **(if paid upfront)** using the card or Direct Debit details that were initially used to make the payment (provided the package is being returned within cooling off period).

No refund will be given for the set-up fee.

Refunds will be given for all service fees (if already paid while using the facility) & the package is being returned meanwhile.

We will process the refund within 7 working days depending on payment processing provider.

For returns / cancellations & refunds please contact our finance department at support@doctoralert.co.uk. or reach out to our free phone number 0800 066 2507/ 0129 373 0851.



support@doctoralert.co.uk

<https://www.doctoralert.co.uk/>